

Motley Dance Private Limited Refund Policy

Effective Date: 01/10/2023

1. Introduction

Welcome to Motley Dance Company (*a unit of Motley Dance Private Limited*) ! We are dedicated to providing high-quality dance classes and experiences. To ensure a fair and transparent refund process, we have established the following refund policy. Please read this policy carefully before enrolling in our classes.

2. General Refund Guidelines

2.1. Refunds will be considered under specific circumstances and in accordance with the terms outlined below. Motley Dance Company reserves the right to assess each refund request on a case-by-case basis.

2.2. The refund policy applies to all classes offered by Motley Dance Company, including regular classes, workshops, and special events.

3. Refund Eligibility

3.1. A full refund will be issued if Motley Dance Company cancels a class or event for any reason.

3.2. Participants who wish to withdraw from a class or event must submit their request in writing (email) to info@motleydancecompany.com at least 10 days before the class or event start date to be eligible for a refund.

3.3. Refunds will not be provided for missed classes, late arrivals, or any personal scheduling conflicts.

4. Refund Amounts

4.1. If a refund request is approved and meets the eligibility criteria outlined in Section 3, the refund amount will depend on the timing of the request:

a) Requests submitted 15 or more days before the class or event start date will be eligible for a full refund minus a 10% administrative fee.

b) Requests submitted less than 15 days but more than 10 days before the class or event start date may be eligible for a partial refund, subject to Motley Dance Company's discretion.

c) Refunds will not be issued if the request is submitted less than 10 days before the class or event start date.

4.2. Refunds will be issued using the same method of payment used for the original purchase. Please allow 7 business days for the refund to be processed.

5. Special Circumstances

5.1. In exceptional cases, such as medical emergencies or other unforeseen circumstances, Motley Dance Company may consider refund requests outside the specified timelines. Please contact us at info@motleydancecompany.com to discuss your situation.

6. Class Cancellations and Changes

6.1. Motley Dance Company reserves the right to cancel, reschedule, or change the location of a class or event. In such cases, participants will be notified as soon as possible, and alternative arrangements or refunds will be offered.

7. Contact Information

If you have any questions or wish to submit a refund request, please contact us at:

Motley Dance Company
info@motleydancecompany.com
+91 99027 11523

8. Changes to the Refund Policy

8.1. Motley Dance Company reserves the right to amend or update this refund policy at any time. The most recent version of the policy will be posted on our website and will be effective from the date of publication.

By enrolling in a Motley Dance Company class or event, you acknowledge that you have read, understood, and agreed to the terms and conditions of this refund policy.